Quality Assisted Living provides results from a National Institute on Aging-funded study that gathered information from not only residents, but also staff and family members, who are considered experts who can better help us to understand how quality should be conceived and evaluated.

The volume addresses the complexities underlying seemingly clear cut issues and provides concrete suggestions for reframing problems in order to find better solutions. Plentiful stories and quotations are used to identity those elements of assisted living that are most conducive to a satisfying quality of life, and address how this research has led to a consideration of quality as a process rather than as a single condition.