Improving the culture of safety in our health care institutions is an
essential component of preventing or reducing errors as well as improving
overall health care quality. This book presents the clinically tested Myer's
Patient Safety Model for health care system leaders, middle managers, and
administrators to build their patient safety program and to help sustain,
renew, or obtain accreditation.

The author provides detailed explanations of why medical errors still occur in
accredited hospitals, and provides the much needed organization-wide steps to
prevent these errors and enhance patient safety for improved outcomes. Current
patient safety challenges are discussed with an emphasis on the concept of
reliability. The Myers Model is examined in detail, along with current evidence for
its three interrelated levels of organizational structure—the leadership (system)
level, the unit (microsystem) level, and the individual level. The text includes
interviews about key aspects of patient safety with three leaders of major health
care accreditation programs in the U.S., Canada, and Australia. Additionally, it
provides an overview of reporting systems within the U.S. and covers two essential
tools for patient safety—root cause analysis and failure mode and effect analysis.
The book links all aspects of patient safety with accreditation standards at the
national level, and also discusses efforts to globalize accreditation criteria and
procedures.