Telephone Triage for Oncology Nurses

Designed as a resource for oncology nurses who are learning the telephone nursing role as well as a guide for those developing a formalized telephone nursing practice.

The second edition features new chapters on antibiotic therapy problems, bone loss and hemoptysis. Chapters provide a systematic approach to performing a telephone nursing assessment, discussion of telephone triage practice model, tips to improve telephone communication, and a history of telephone triage.