This text offers a strategic approach for promoting an active culture of change in long-term care facilities for older adults and people with disabilities. It discusses the philosophical framework for the delivery of care in these settings and addresses the changing landscape of our long-term care population.

- Elucidates benchmarks that can be implemented in long-term care settings, using the Centers for Medicare/Medicaid’s "Long Term Care Artifacts" assessment tool as an intervention
- Focuses on care practices, the environment, the inclusion and integration of family and community, leadership benchmarks, and workplace practices
- Includes robust examples of best practices within each of the main artifact arenas
- Incorporates tools and strategies for assessing the philosophical paradigm of a long-term facility that can help or hinder the culture change process
- Provides discussion and reflection questions and websites for additional resources