
With a focus on improving systems and processes, preventing errors, and promoting transparency, this practical reference provides an overview of PS/QI fundamentals, as well as insight into how these principles apply to a variety of clinical settings. Part of the popular Washington Manual® series, this unique volume provides the knowledge and skills necessary for an effective, proactive approach to patient safety and quality improvement.

Key Features:

- Addresses PS/QI in various clinical settings and with specific populations, including radiology, emergency room, surgery, ambulatory, pediatrics, and psychiatry.
- Introduces models, measurements, and tools to assess patient safety and quality improvement.
- Discusses medical errors, how to respond to adverse events, and potential solutions.
- Begins each chapter with a clinical vignette and discussion questions, and offers additional resources for further reading.
- Shares the expertise of faculty members from multiple departments at Washington University in St. Louis, ideal for health care providers at all levels of experience.