Approaches to Behavior: Changing the dynamic between patients and professionals in diabetes care and education

An indispensable toolbox for bringing thoughtful, empowering practice and strategy to the complex relationship between care provider and patient.

The interaction between care provider and patient is a complex relationship that must be carefully nurtured to achieve individual treatment goals. Approaches to Behavior is your indispensable toolbox for bringing thoughtful, empowering practice and strategy to these relationships.

Learn to:

- connect with your patient
- use effective methods to enhance communication
- manage work-life balance
- negotiate emotions and behaviors in the workplace
- facilitate communication in groups, with families, and with coworkers
- recognize the role that environment plays in communication

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