This guide will provide user-friendly, step-by-step instructions on how to implement a quality improvement project in the full range of care settings. Improving care for the patients who are in the last phase of their lives has been a field that most health care providers have struggled with during last few years. Having worked with hundreds of providers throughout the country, these experienced authors know what providers need when it comes to implementing a quality improvement project. The instructions in this user-friendly guide are brought to life with specific examples from actual successful projects and key information on the best practices in the industry. Readers are also pointed to resources available online and elsewhere, with information on how to access them. Written in an informal, maximally helpful style, the guide is replete with checklists, tables, and boxed information “The Common Sense Guide” is the perfect portable companion to Dr. Lynn’s desk reference, “Improving Care for the End of Life.”

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