Top nursing care often requires an instant response to an emotionally-charged moment using verbal and non-verbal communication. The second edition of Therapeutic Interaction in Nursing expertly addresses communication issues relevant to nurses who regularly interact with various cultures, special populations, and families.

This updated edition includes new chapters written to address the needs identified by those in both academic and clinical settings, including how and when to promote health literacy. Every chapter has been enhanced with current, evidence-based content, clinical examples and exercises where relevant. Content on emotional and social intelligence helps professional and student nurses take the focus off of their own anxiety and place it on the distinctive needs of each client.

New chapters in the second edition:
* Communicating with Families
* Communicating with Older Adults
* Communicating with Laboring Women
* Communicating at Times of Loss and Grief
* Health Literacy and Communication

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