Field Guide to the Difficult Patient Interview

Written by physicians skilled at coaching colleagues in physician-patient communication, this pocket guide presents practical strategies for handling a wide variety of difficult patient interviews.

Each chapter in this handy guide presents a hypothetical scenario, describes effective communication techniques for each phase of the interaction, and identifies pitfalls to avoid. The presentation includes examples of physician-patient dialogue, illustrations showing body language, and key references.

This edition includes new chapters on caring for physician-patients, communicating with colleagues, disclosing unexpected outcomes and medical errors, shared decision making and informed consent, and teaching communication skills. Other new chapters describe clinical attitudes such as patience, curiosity, and hope.

Publication Year: 2004
Edition: 2nd Ed.
Author/Editor: Platt, Frederic W.; Gordon, Geoffrey H.
Publisher: Lippincott Williams & Wilkins (LWW)
Doody's Star Rating®: ★★★ Score: 88
Platform: OvidMD, Ovid
Product Type: Book
Speciality: Advanced Practice, Internal Medicine, Medical Review, Nurse Practitioner, Physician Assistant, Primary Care/Family Medicine/General Practice
Language: English
Pages: 320
Illustrations: 20
Included In: Lippincott Williams & Wilkins Classic Book Collection 2018, Lippincott Williams & Wilkins Nursing Book Collection 2013