The second edition of this telephone triage book is designed for use by professional nurses assessing and advising patients over the telephone on topics related to obstetric and gynecology. It is designed to crystallize the professional's existing knowledge base and to provide clear guidance on handling a wide variety of patient situations which the triage nurse might need to work through.

The introductory section outlines the key medical/legal, counseling, and practical aspects of telephone triage and includes a new chapter on the use of online information retrieval. Subsequent sections present specific protocols for selected obstetric, gynecologic, and women's health problems.

New and expanded protocols in this second edition include updated infertility management and medications, additional contraceptive methods such as NuvaRing and Implanon, current abnormal Pap smear management, hormone therapy advice, and emergency contraception options.

Publication Year: 2009
Edition: 2nd Ed.
Author/Editor: Long, Vicki E.; McMullen, Patricia
Publisher: Lippincott Williams & Wilkins (LWW)
ISBN: 978-0-781-79099-4
Doody's Star Rating®: ★★★★★ Score: 97
Platform: Ovid
Product Type: Book
Speciality: Obstetrics & Women's Health
Language: English
Pages: 448
Illustrations: 2
Included In: Doody's Obstetrics and Gynecology Core and Star Premier Titles Collection
Lippincott Williams & Wilkins Classic Book Collection 2018
Lippincott Williams & Wilkins Nursing Book Collection 2013
Lippincott Williams & Wilkins OBGYN Book Collection
Lippincott Williams & Wilkins OBGYN Consult Collection
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