The second edition of this telephone triage book is designed for use by professional nurses assessing and advising patients over the telephone on topics related to obstetric and gynecology. It is designed to crystallize the professional's existing knowledge base and to provide clear guidance on handling a wide variety of patient situations which the triage nurse might need to work through.

The introductory section outlines the key medical/legal, counseling, and practical aspects of telephone triage and includes a new chapter on the use of online information retrieval. Subsequent sections present specific protocols for selected obstetric, gynecologic, and women's health problems.

New and expanded protocols in this second edition include updated infertility management and medications, additional contraceptive methods such as NuvaRing and Implanon, current abnormal Pap smear management, hormone therapy advice, and emergency contraception options.