Amidst a deepening crisis in U.S. health care, this book provides a results-oriented approach to rehabilitating an ailing healthcare system. With his innovative, instructive strategies, the author offers a welcome road map to guide meaningful change in the industry and to equip healthcare managers to meet 21st century challenges. This book provides healthcare educators, leaders, and clinicians with the specific knowledge and tools vital for creating and advocating for quality-centric, next-generation healthcare organizations.

This unique compilation of management, analytical, and statistical methods and techniques serves as a comprehensive guide to harnessing today’s technology and developing a culture of quality that delivers sustainable, quantifiable value in healthcare organizations.