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- Builds knowledge about the application of statistical tools, control charts, benchmarking, and other devices used in the ongoing monitoring and evaluation of care and of patient outcomes;
- Encourages research in and evaluation of the results of various organizational strategies designed to bring about quantifiable improvements in patient outcomes;
- Fosters the application of quality management science to patient care processes and clinical decision-making;
- Fosters cooperation and communication among health care providers, payers and regulators in their efforts to improve the quality of patient outcomes;
- Explores links among the various clinical, technical, administrative, and managerial disciplines involved in patient care, as well as the role and responsibilities of organizational governance in ongoing quality management.

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