

OvidMD™ Frequently Asked Questions

Updated: December 2011

General

Q: *What is OvidMD?*

A. OvidMD, the first clinical tool from Ovid designed especially for physicians and other clinicians, provides quick answers to clinical questions based on relevant full-text content from Ovid. OvidMD is the only solution that allows physicians to link out to synoptic information from UpToDate® and the latest medical research on OvidSP, through the same, easy-to-use interface.

Q: *How does OvidMD differ from OvidSP?*

A. OvidMD is a clinical solution with a single interface, optimized for physicians. The product is targeted towards end users as it works out of the box: no configuration, minimal training required. The interface itself and the content chosen to support the product are built to ensure that the end-user can find the answer to their point of care or other questions as quickly and easily as possible.

The two products share a mutual goal: improve research productivity. However the differences lie where the search and discovery are taking place such as; types of queries, anticipated results, and the actions that follow. As the gold standard, OvidSP allows for very granular, in-depth research. OvidMD allows the user to access clinically relevant information quickly and easily.

Q: *How can I earn CME credits using OvidMD?*

A. Utilizing personalization features, physicians have the ability to obtain continuing medical education credits (AMA PRA Category 1 Credit™) for improving the outcome of patient care through researching a clinical topic in OvidMD. When you search and find the results you are looking for, you have the ability to claim your research simply by clicking on the **Get Credit for Your Research** link on your results page. Fill out a form that describes what you researched, and print your certificate. Physicians can also refer back to certificates received and see the history which provides the date, clinical topic researched, copy of certificate and completed question set.

Q: *When was OvidMD released?*

A. May 2011

Q: *Is OvidMD available in different languages?*

A. No, it is currently available in English only for both content and interface.

Q. Can I integrate OvidMD with my institution's Electronic Medical Record

A. No, EMR integration is not currently supported in OvidMD.

Q. Can I access OvidMD on my mobile device or iPad?

A. While we do not have specific OvidMD applications for mobile or iPad devices, OvidMD is compatible with the iPad web browser.

Q. Does OMD support links to my non-Ovid full text subscriptions?

A. Yes, links to non-Ovid full text subscriptions are available when viewing OMD results from Ovid MEDLINE, Cochrane Reviews, ACP Journal Club and Transplant Library. In addition, links to your library catalog, document delivery systems and third party link resolver also display.

Q. Does OMD support links to link resolvers?

A. Yes, links to third party link resolvers are available when viewing OMD results from Ovid MEDLINE, Cochrane Reviews, ACP Journal Club and Transplant Library.

Q. How do I configure links from OMD to other resources?

A. Links are configured using the Links@Ovid Administration tool. Your library administrator may have links already configured.

Content

Q: What content can I access through OvidMD?

A.

Core Package	Plus Package
Ovid MEDLINE® Current Opinion Package <ul style="list-style-type: none">- 11 of the most popular titles, most recent two-year archive of Review Articles Evidence-Based Guidelines Medical Calculators Drug Monographs (Facts & Comparisons) <ul style="list-style-type: none">- Features dosages, side effects and indications, information on drug therapy Patient Handouts <ul style="list-style-type: none">- Thousands of patient handouts from RelayHealth® (a division of McKesson®) and UpToDate National Guidelines Clearinghouse Connection to UpToDate <i>subscription Required</i>	Core, plus <ul style="list-style-type: none">- 5-Minute Clinical Consult Books- Natural Products- Transplant Library

Q: What other content collections are available for purchase/subscription through OvidMD?

A.

Book Subject Collections
OvidMD Cardiology
OvidMD Emergency Medicine
OvidMD Primary Care & Internal Medicine
OvidMD Endocrinology & Metabolism
OvidMD Gastroenterology & Hepatology
OvidMD Hematology
OvidMD Infectious Diseases
OvidMD Nephrology & Urology
OvidMD Neurology
OvidMD ObGyn
OvidMD Oncology
OvidMD Pediatrics
OvidMD Pulmonary Medicine, Critical Care Medicine
OvidMD Rheumatology

Q: What OvidSP content is searchable in OvidMD?

A.

- LWW UpToDate Reviewed Journals collection
- Ovid UpToDate Reviewed Journals collection & additional ala carte UpToDate Reviewed titles
- Over 100 additional journals not included in core or add-on journal collections
- Over 100 additional books not included in core or add-on book collections
- Clinical textbooks
- Evidence-based resources (*refer to the next question*)

Q: What evidence-based content will be available on OvidMD?

A. Wolters Kluwer's Evidence- Based Guidelines from Clinical Solutions and the Washington Manual® of Surgery are included with OvidMD. In addition, Evidence-Based Medicine Reviews (including ACP Journal Club and Cochrane's Systematic Reviews) can be added with a separate subscription on Ovid.

Q: *What are Patient Handouts?*

A. Patient handouts in OvidMD are educational materials from UpToDate and RelayHealth (a division of McKesson) which physicians can use to help improve care and patient satisfaction. The handouts are easily accessible through the ‘Patient Handout’ content type filter. Handouts are personalizable; physicians can add comments and print out to give to the patient, providing more information on a specific need of care.

General Questions: Searching & Search Results

Q: *What are OvidMD’s search features?*

A. OvidMD makes searching easier, faster, and intuitive.

- Automatic Synonym Expansion: OvidMD uses a database of hundreds of thousands of medical synonyms to automatically expand a query. When a user asks for “heart attack”, we’ll favor that in the relevance, and we’ll also include results for myocardial infarction, MI, cardiac infarction, infarction of heart, and more. You’ll never have to guess about which term to use.
- Phrase Detection: OvidMD will automatically recognize phrases in a query and find results that match them (instead of individual words). Put quotes around a phrase to ensure that OvidMD treats them as a distinct phrase, for example search multiple sclerosis or “multiple sclerosis”.
- Auto-Complete: The auto-complete feature allows queries to be entered more quickly. Of course, type in any query terms you want.
- Did you mean?: OvidMD makes searching easier by offering spelling suggestions when a term entered appears to be misspelled.
- Simple Query Syntax: OvidMD make searching simple. There’s no complex query language to remember. Just type in what you’re looking for and OvidMD will find it. OvidMD automatically adjusts to a query whether entered as simple keywords, Boolean operators (AND/OR), or complete sentences, for example:
 - myocardial infarction
 - ACE Inhibitors and Beta Blockers and elderly and “myocardial infarction”
 - Are Ace inhibitors superior to beta blockers in the treatment of elderly patients with hypertension?

Q: *What is the feature ‘What am I Searching’?*

A. ‘What am I Searching’ provides a comprehensive list of all the content you are entitled to search within OvidMD.

Q: *What options are offered in the search results display and for results management?*

A.

- Content Type Filters: Use the Content Type filters to limit search results to “just journals”, “just books” or similar. Filters will only be displayed for content types currently in the results.
- Manage Results: The display defaults to 20 items per page; view more items by navigating through the headlines 20 at a time. Select 1 or all (which is the 20 per pg)

items and save to a personal account under 'saved items'. Email a colleague or export to Citation Manager by selecting one or all (per page) articles within the results.

- **Clinically Oriented Relevance:** Many search engines base relevance on a statistical model - where and how often do terms appear in documents? While our model includes that calculation, we also base relevance on the type of content and type of article.

Articles closer to the top of the "evidence pyramid" will be given greater weight than those closer to the bottom. For instance, systematic reviews and meta-analyses are given more weight than case reports. Similarly, journals with a clinical orientation are given greater relevance than others.

- **Inline Abstracts:** Users can expand or collapse citation abstracts and topic previews for efficient viewing of records in the search results display.
- **Find Similar:** This is a powerful feature that makes it easy to find articles from all sources you're entitled to that cover the same topic as the article you are looking at. The find similar algorithm is based on the article title and takes advantage of OvidMD's linguistic search capabilities.

General Questions: Features & Functionality

Q: What kinds of features are available on OvidMD?

A. The following are the available features on OvidMD:

- Content Type Filtering
- Abstracts within Search Results
- Saved Items
- Saved searches
- Alerting: Allows you to save your search and receive emails notifying you when new content is available based on your search terms
- Medical Calculators
- Patient Handouts
- Post Processing Options
 - Available as a PDF
 - Email article
 - Export to Citation Manager

Q: What types of personalization is offered in OvidMD?

A.

- **Alerting:** Set your topic to get the most current content delivered to you based on your preferable time of day / week / month.
 - Once a day
 - Once a week
 - Once a month
- **Saved Items:** Allows you to save articles of interest to you that you can come back to at a later date.

- Register your personal account to take advantage of OvidMD’s personalization features.
- **Saved searches:** OvidMD gives you the ability to save your searches.

Q: What are alert setting options and how frequently can I receive alerts?

A. You will see 10 headlines in an email alert with an option to “view all” which will take you into the product to view your alert headlines.

Alerts can be delivered at different frequencies based on daily (expected in the evening based on EST), weekly (1 week from when you set the alert) and monthly (1 month from when you set the alert).

Q: How does OvidMD interact with UpToDate?

A. If you do not have a subscription to UpToDate then you can search UpToDate topics and get the top 5 paragraphs of the full-text through the topic previews in OvidMD.

If you have a subscription to UpToDate you can search UpToDate topics and get the top 5 paragraphs of the full-text through the topic previews in OvidMD and link out of OvidMD into UpToDate to view the full-text content.

Technical Questions

Q: Are there any specific browser or technical requirements for OvidMD?

A: While OvidMD will run well on most common browsers and operating systems, we recommend that you use one of the following tested combinations:

Browser	Operating System
IE 6.0	Windows XP SP2 or later
IE 7.0	Windows XP SP2 or later
IE 8.0	Windows XP SP2 or later, Windows Vista
IE 9.0 (Beta*)	Windows XP SP2 or later
Firefox 3.6	Windows XP SP2 or later, Macintosh 10.5 or later
Firefox 3.5	Windows Vista
Safari 5.0.2	Windows XP SP2 or later, Macintosh 10.5 or later
Google Chrome 7	Windows XP SP2 or later

Q: *What browser capabilities do I need for OvidMD?*

A.

- **PDF** - In many cases, OvidMD provides documents which are downloadable in [PDF - Adobe's Portable Document Format](#). If you do not have a PDF viewer, [click here](#) to download the Adobe Reader PDF viewer.
- **JavaScript** - OvidMD requires that JavaScript be enabled in your browser. To enable JavaScript, check your browser documentation.

Q: *Does OvidMD support Safari for the Macintosh?*

A: Yes.

Q: *How do I learn how to use OvidMD?*

A. There are [online tutorials](#) you can access if you should need an overview of how to use OvidMD. However OvidMD requires no formal training. Users familiar with common search engines should have no trouble using OvidMD.

General Questions: For OvidSP Subscribers

Q: *Is Athens / Shibboleth supported as an authentication method for OvidMD?*

A. No, OvidMD does NOT support Athens / Shibboleth as authentication methods. You will have to login to OvidMD with user credentials.

Q: *How is OvidSP's searching different than OvidMD's searching?*

A. OvidSP has multiple search modes, including one that requires complex knowledge of searching and syntax (Advanced Search), and one that uses Natural Language Processing (Basic Search).

OvidSP search results can be very comprehensive and include both clinically focused and research focused answers.

In comparison, OvidMD searching allows for simple entry of terms. Boolean logic may be used but is not required to retrieve results that are clinically focused.

Q: *Does OvidMD replace OvidSP?*

A. No. Since OvidMD is designed for the clinician conducting a time-sensitive search, searching is simple and directed towards the end user. OvidMD's content set offers a clinical lens which supports the retrieval of the most relevant answers to a clinician's questions.

In comparison, OvidSP is a tool for the expert searcher conducting time intensive research, and supports complex queries searching a broad content set and deep archives that get the searcher to content that is most relevant to the query topic.

Q: Why is OvidMD a separate interface? Why not have an integrated tab within Ovid?

A. The separate interface is built to meet the needs of the clinician with limited time to search for information on a specific clinical topic. OvidMD is an out of the box solution with no configuration. Its simple search interface makes it easier for the clinician to find the answers they are looking for.

However, we are actively working to develop a more seamless workflow from OvidSP to OvidMD, possibly through an external link.

To switch to OvidSP from OvidMD, simply click the link on the footer of OvidMD.

Q: Does OvidMD search all of my Ovid content?

A. No, OvidMD searches only the most clinically related content.

The following pull-content is available today on OvidMD.

- LWW UpToDate Reviewed Journals collection
- Ovid UpToDate Reviewed Journals collection & additional ala carte UpToDate Reviewed titles
- Over 100 additional journals not included in the core OvidMD or add-on journal collections
- Over 100 additional books not included in the core OvidMD collection or add-on book collections
- Clinical textbooks
- Additional evidence-based resources

Q: Does OvidMD have features like My Projects and Alerts? How are they different than OvidSP?

A. OvidMD does offer features like Alerts and Saved Items. However they are not interoperable with similar features on OvidSP. While users can use their OvidSP PIN credentials to access OvidMD's personalization features, they cannot use OvidSP to manage content saved into their account in OvidMD (and vice versa.)