

Royal College of Physicians

“Having access to all of our online resources (databases, e-journals and e-books) really helped our users find what they were looking for.”

– Karen Richardson,
Systems Librarian,
Royal College of Physicians



About the RCP

Founded in 1518 by a Royal Charter from King Henry VIII, the Royal College of Physicians of London is the oldest medical college in England. It continues to play a pivotal role in raising standards and shaping public health today. It is an independent patient centered and clinically led organization, that drives improvement in the diagnosis of disease, the care of individual patients and the health of the whole population both in the UK and across the globe.

How One Librarian Streamlined Searching, using Ovid Discovery

Learn how you can use Ovid Discovery to simplify user access to all the electronic resources at your institution.

Karen Richardson, systems librarian at the Royal College of Physicians (RCP), wanted to empower users to be able to search journals, databases and books in one place.

The Challenge:

To find a customized platform solution that would meet the needs of all their users. RCP's previous solution involved using a full text finder, a separate website for books and searching a database on a third site.

RCP needed a powerful yet “easily searchable platform with the ability to search at article level, but more importantly the ability to search all of our e-journals and e-books at once.”

The Solution: A centralized search experience

After looking at several information aggregators, RCP chose Ovid Discovery, primarily for its ease of use, as well as how customizable the landing page is.

Ovid Discovery offers several customization options, functionality and tools, such as precise medical searching through a MeSH controlled vocabulary thesaurus, a Library Resources A-Z search, and a mobile-friendly interface.

Ovid's Support team worked closely with Karen to create a customized configuration of Ovid Discovery that worked best for RCP's users. For example, adding saved searches and bookmarks to the landing page were very well received. Ovid Support continues to add resources, helping Karen to save time.

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About Wolters Kluwer Health

Wolters Kluwer Health is a leading global provider of information, business intelligence and point-of-care solutions for the healthcare industry. Serving more than 150 countries and territories worldwide, Wolters Kluwer Health's customers include professionals, institutions and students in medicine, nursing, allied health and pharmacy. Major brands include Lippincott Williams & Wilkins, Ovid®, Medknow, UpToDate®, MediSpan®, Facts & Comparisons®, Pharmacy OneSource®, Health Language®, Lexicomp® and ProVation® Medical.

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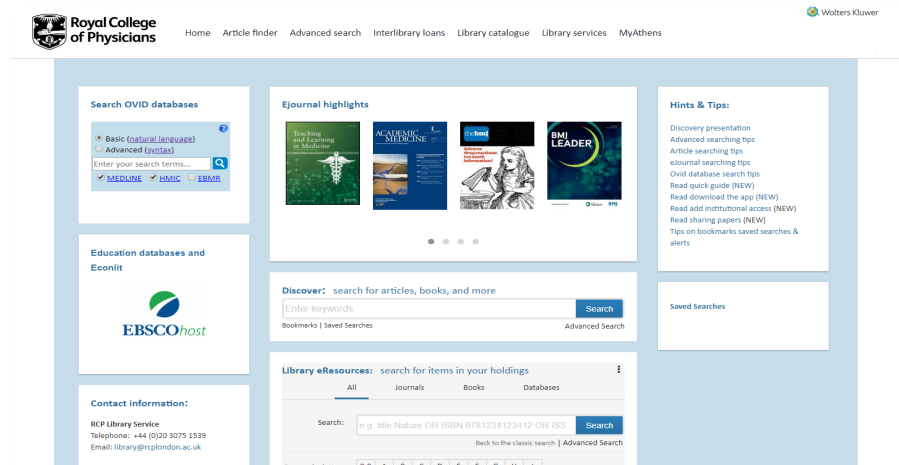
About Ovid Discovery:

Ovid Discovery - a software solution developed in partnership with **TDNet** - is the next generation of complete discovery-to-delivery solution; the world's most advanced discovery platform developed specifically for health, biomedical, and pharmaceutical electronic libraries, helping solve the growing challenges of the digital library.

Providing your users with a single-search, 'one stop shop' portal functionality and one of the most advanced linking tools in the industry, covering in one solution all your institution's research needs.

Wolters Kluwer's Customer Engagement team are fully available for a personalized and customized support, for any implementation, training requirement or need that you may have.

Please feel free to contact support@ovid.com or your Ovid account manager for more information.



Award-winning Support and Consultative Services

- Ovid®'s award-winning support teams help implement tools into your library for the most optimized deployment, promotion, training, configuration, and customization.
- 24/7 support is available in over 20 different languages.

The global Customer Engagement team has attained best-in-class recognition through Omega Management Group's NorthFace ScoreBoard Award™ for superior customer satisfaction scores for the last eight years running.

