

## Azienda USL IRCCS di Reggio Emilia

## How One Librarian Unified the Search Experience, using Ovid Discovery

*See how you can use Ovid Discovery to get precise results to your clinical queries.*

**Morena Cavatorti**, librarian at Azienda USL IRCCS di Reggio Emilia, wanted to give researchers one central location for accurate and powerful searching.

### The Challenge:

To find a simple, centralized search platform that would include results from all resources.

Azienda USL IRCCS di Reggio Emilia needed to be able to search across all their resources, via a responsive platform that could be integrated smoothly with their databases.

### The Solution: An easy search experience

Azienda USL IRCCS di Reggio Emilia chose Ovid Discovery, primarily for its Library Resources A-Z search and link resolver, as well as its improved access to resources.

Ovid Discovery offers many customization options, functionality and tools, such as the type-ahead feature on the article finder, the advanced search query builder, and a mobile-friendly interface.

Ovid's Support team worked closely with Morena Cavatorti to create a customized configuration of Ovid Discovery that worked best for Azienda USL IRCCS di Reggio Emilia's users. The simple layout saves researchers time, and the search results are integrated seamlessly with those from other resources. The feedback has all been positive: Morena Cavatorti recommends Ovid Discovery for both "the interface and the technical support."

"Now we have better access to our resources"

– Morena Cavatorti,  
Database Management Administrator,  
print and electronic journals

Azienda USL IRCCS  
di Reggio Emilia



### About Azienda USL IRCCS di Reggio Emilia

The mission of the USL IRCCS di Reggio Emilia is geared towards biomedical research and innovation. Its focus is on making clinical discoveries that lead to improvements in care strategies.

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### About Wolters Kluwer Health

Wolters Kluwer Health is a leading global provider of information, business intelligence and point-of-care solutions for the healthcare industry. Serving more than 150 countries and territories worldwide, Wolters Kluwer Health's customers include professionals, institutions and students in medicine, nursing, allied health and pharmacy. Major brands include Lippincott Williams & Wilkins, Ovid®, Medknow, UpToDate®, MediSpan®, Facts & Comparisons®, Pharmacy OneSource®, Health Language®, Lexicomp® and ProVation® Medical.

Wolters Kluwer Health is part of Wolters Kluwer, a market-leading global information services company. The group serves customers in over 180 countries, employs approximately 19,000 people worldwide, and maintains operations in over 40 countries.

### About Ovid Discovery:

**Ovid Discovery** - a software solution developed in partnership with **TDNet** - is the next generation of complete discovery-to-delivery solution; the world's most advanced discovery platform developed specifically for health, biomedical, and pharmaceutical electronic libraries, helping solve the growing challenges of the digital library.

Providing your users with a single-search, 'one stop shop' portal functionality and one of the most advanced linking tools in the industry, covering in one solution all your institution's research needs.

Wolters Kluwer's Customer Engagement team are fully available for a personalized and customized support, for any implementation, training requirement or need that you may have.

Please feel free to contact [support@ovid.com](mailto:support@ovid.com) or your Ovid account manager for more information.



### Award-winning Support and Consultative Services

- Ovid®'s award-winning support teams help implement tools into your library for the most optimized deployment, promotion, training, configuration, and customization.
- 24/7 support is available in over 20 different languages.

The global Customer Engagement team has attained best-in-class recognition through Omega Management Group's NorthFace ScoreBoard Award™ for superior customer satisfaction scores for the last eight years running.

